

COMPANY PROFILE | OCTOBER 2026

Company profile

Fezile Security Services (Pty) Ltd

Security and risk management in South Africa

1 000+
Personnel deployed

4
Provinces covered

24/7
Control room support

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A South African security operation

People on site, mobile support and a National Control Centre in Johannesburg.

1 000+

Personnel deployed

4

Office locations

24/7

Monitoring and communication

Fezile at a glance

1 000+	4	24/7
Personnel	Provinces	Control room

Fezile Security Services (Pty) Ltd is a South African security and risk management company serving government institutions, commercial enterprises and private clients. We deploy more than 1,000 personnel across four provinces, supported by our National Control Centre in Johannesburg.

Our work includes armed and unarmed guarding, armed response, vehicle patrols, control room monitoring, executive protection, escorts and crowd-related security. These services can be discussed separately or as part of the same assignment.

The head office is in Soweto, with branches in Vaal, Tugela Ferry and Dannhauser. This office network connects clients with the people responsible for discussing requirements, arranging services and following up on the work.

A security arrangement needs to fit the place it serves. We start with the property, the activity around it and the concerns the client wants addressed. The scope, personnel and hours are agreed around those details.



View our services

Our operational footprint

Our operational presence extends across four provinces. The branch network includes the Soweto head office and offices in Vaal, Tugela Ferry and Dannhauser. Our National Control Centre is based in Johannesburg.

For organisations responsible for more than one property, the first discussion should cover the full site list. Different sites may need different duties, hours or combinations of guarding, patrols and monitoring. This gives the team a basis for discussing the requirement as one account while defining the work at each property.

Local armed response and patrol availability must be confirmed for the address concerned. A branch address alone does not determine coverage. Share the locations, intended start dates and services required so that the team can confirm the scope.

Soweto head office

Gauteng

Vaal office

Gauteng

Tugela Ferry office

KwaZulu-Natal

Dannhauser office

KwaZulu-Natal



How our operations connect

Security personnel, patrol units and control room operators need to work from the same information. Our operational model connects officers at the property with mobile support and control room coordination.

01

At the property

Armed or unarmed officers carry out the agreed site duties. These can include access control, guarding and patrols, according to the property and assignment.

02

On the road

Tracked patrol vehicles and response teams remain in communication with operators. Patrol and armed response requirements are confirmed for each location.

03

In the control room

The National Control Centre and regional control rooms support monitoring, off-site surveillance and communication between sites and patrol units.

When an incident is reported, operators need the location, the situation and the people involved in the response. Clear reporting and direct communication help the team coordinate its work. The arrangements for each client form part of the service discussion.

Armed guarding

Armed officers for commercial, industrial, residential and public-sector properties. Tell us about the site, posts and hours you need covered.



What the service can cover

- Entry and exit control at agreed posts
- Patrols of buildings, grounds and site boundaries
- Guarding for commercial, industrial and residential properties
- Communication with supervisors and the control room

Planning the assignment

Share the location, operating hours, number of entrances and the areas you need protected. If you have an existing security arrangement, tell us what needs to change. The number of officers, shift pattern and duties are agreed before deployment.

Operational support

An officer on site needs clear instructions and a reliable way to report an incident. Our guarding operations are supported by control room communication and operational coordination. Armed response or additional patrol support can be discussed where coverage is available.

Request a quotation

Online or by PDF form

Unarmed guarding

Unarmed officers for access control, patrols and day-to-day guarding at businesses, estates, homes and institutions.



What the service can cover

- Gate, reception and visitor access duties
- Patrols at agreed times and locations
- Guarding of residential, commercial and institutional sites
- Reporting and communication with operational support

Planning the assignment

The right guarding arrangement depends on how the property works. We need to understand visitor numbers, vehicle access, busy periods and what happens after closing. Tell us how many posts you have and whether cover is needed during the day, at night or around the clock.

Operational support

The assignment should be clear to the officer and to the client. Access rules, patrol areas and reporting arrangements form part of the scope discussed before the service starts. Control room communication connects on-site personnel with the wider operation.

Request a quotation

Online or by PDF form

Armed response and patrols

Request armed response, vehicle patrols or both. We will confirm availability for the location before preparing the quotation.



What the service can cover

- Armed response subject to local coverage
- Vehicle patrols for agreed properties or areas
- Tracked patrol vehicles
- Communication between response teams and the control room

Request a quotation

Online or by PDF form

Planning the assignment

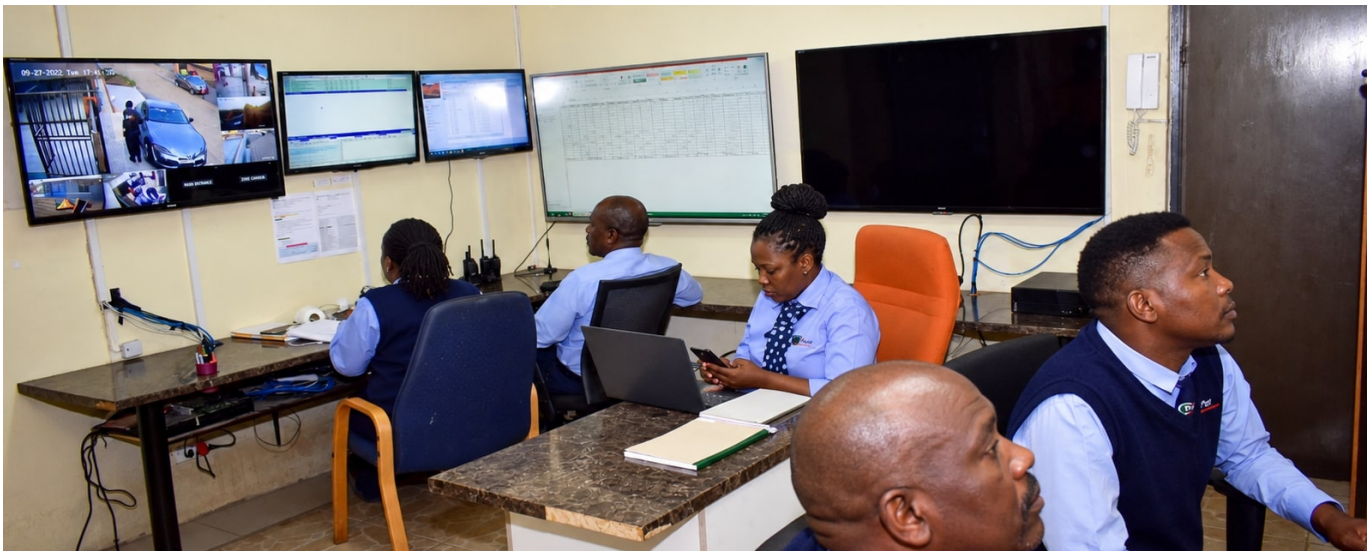
Send us the property address, the type of premises and the hours when support is required. For patrol requests, identify the sites and the preferred patrol periods. Tell us about any existing alarm, monitoring or on-site guarding arrangement so that the scope can be discussed together.

Operational support

Control room operators stay in contact with patrol units and personnel on the ground. Reports from a site help operators coordinate the response. The quotation sets out the agreed cover; a response time or availability should not be assumed before the location has been assessed.

Control room monitoring

Request 24-hour monitoring, off-site surveillance or control room support for your property or operation.



What the service can cover

- 24-hour control room operations
- Remote site monitoring and off-site surveillance
- Communication with site officers and patrol teams
- Incident reporting and response coordination

Request a quotation

Online or by PDF form

Planning the assignment

Tell us how many sites need support, where they are and what systems are already in place. We also need to understand operating hours, existing monitoring arrangements and who should be contacted when an incident is reported. System requirements are discussed before a monitoring service is agreed.

Operational support

Monitoring works alongside personnel and site procedures. A report from an officer, information from an off-site surveillance system and a patrol unit's update all need to reach the right people. Our control room brings these channels together throughout the assignment.

VIP and executive protection

Personal protection planned around the person, their schedule and the places they need to visit.



What the service can cover

- Executive and personal protection
- Planning around schedules and destinations
- Protection for visits, meetings and travel
- Coordination with escort and transport arrangements

Request a quotation

Online or by PDF form

Planning the assignment

At quotation stage, share the number of people requiring protection, the dates and a broad itinerary. Tell us whether transport or escort services are also needed. Detailed movements and assignment arrangements can be discussed directly with the team.

Operational support

Each protection assignment has its own pattern of movement and contact points. We discuss the schedule, routes and destinations before agreeing on personnel and transport. This allows the protection service to be scoped around the actual assignment rather than a standard package.

Escorts and secure transport

Request an escort, secure client transportation or a combination of both, with route planning for the journey.



What the service can cover

- Client escort services
- Secure client transportation
- Route planning for agreed journeys
- Transport support for executive protection assignments

Request a quotation

Online or by PDF form

Planning the assignment

Provide the collection area, destination, travel dates and passenger numbers. Tell us whether you need transport supplied or an escort for your own vehicle. Return trips, intermediate stops and multi-day assignments should be included in the initial brief.

Operational support

The journey is reviewed before arrangements are confirmed. Routes, timing, passenger requirements and any associated protection needs influence the scope. Exact collection points and detailed movement plans can be finalised directly with the team after the initial discussion.

Riot and crowd control

Request support for labour unrest, strikes, crowd management, plant closures or a high-risk site.



What the service can cover

- Labour unrest and strike security
- Crowd management at affected sites
- Security support during plant closures and natural disasters
- Site, patrol and control room communication

Request a quotation

Online or by PDF form

Planning the assignment

Explain what is happening at the site, where it is and what needs protection. Include the expected start date, likely duration, access arrangements and the people responsible for the site. For an urgent situation, phone us so the team can discuss availability and the immediate requirement.

Operational support

Conditions during unrest can change quickly. Personnel at the site need a way to report developments and remain in contact with patrol units and the control centre. The assignment is scoped around the circumstances, the property and the duties agreed with the client.

Event security

Guarding, on-site supervision and crowd management for events. Share the venue, dates and expected attendance.



What the service can cover

- Event guarding and access duties
- On-site security supervision
- Crowd management
- Coordination of agreed venue and patrol duties

Planning the assignment

Start with the event date, venue and expected attendance. Tell us about opening and closing times, entrances, parking and any controlled areas. If there are organisers, venue staff or other contractors already appointed, explain how the security team will need to work with them.

Operational support

Event security needs a clear understanding of the venue and the programme. Duties are agreed around arrival, movement through the venue and departure. On-site supervision and communication allow personnel to report changes and keep the agreed security work coordinated.

Request a quotation

Online or by PDF form

Industries and properties



Commercial property and retail

Offices, shopping centres, shops and banking environments have different visitor patterns and access requirements. Guarding duties are discussed around opening hours, entrances, staff movement and activity after closing.

Industrial and construction operations

Factories, industrial properties and construction sites may need cover at vehicle entrances, storage areas and site boundaries. The site brief should identify working hours, contractor access and the areas to be guarded.

Residential estates and homes

For estates and private homes, the discussion starts with access points, visitors, residents and the hours of cover. Armed and unarmed guarding can be considered according to the agreed requirement.

Government and public institutions

Fezile serves government and institutional clients, including school and hospital environments. Public access, the needs of the institution and its operating hours inform the security arrangement.

Events and personal protection

Event guarding, executive protection and secure transport are scoped around dates, venues, attendance or travel. Each assignment needs its own brief rather than assumptions drawn from another property or event.

Our people and standards

More than 1,000 personnel are deployed across Fezile's operations. On-site guarding is supported by patrol teams, control room operators and the office network. The roles differ, but the work depends on clear duties and communication.

Our vision

To be recognised as a national leader in security outsourcing, help clients meet their goals and build a lasting South African business.

Our mission

To grow through the quality of our services and meaningful investment in the development of our employees.

Customer focus

Maintain open relationships with clients, understand the work they need done and communicate about the service.

Expertise

Develop the knowledge and skills needed for the assignment, from on-site guarding to specialist protection.

Performance

Review the work, seek improvement and build services that can be sustained over time.



Planning an assignment

The details we discuss before a security service starts.

01

Start with the brief

Tell us where the service is needed, what happens at the property or event and what concerns you want addressed. Include your preferred start date and a contact person who knows the assignment.

02

Discuss the site and the work

Entrances, operating hours, public access and existing security arrangements help define the requirement. For more than one site, provide the details for each property.

03

Agree the scope

The number of posts, hours, duties and any additional monitoring or patrol support need to be clear. Availability and the proposed service are confirmed before the assignment is accepted.

04

Prepare for the start

Contact details, site access, instructions and communication arrangements should be discussed before deployment. The client and Fezile need to know who to contact about the service.

05

Stay in contact

Changes to access, working hours or site activity can affect security duties. Tell the team when the requirement changes so that the scope and arrangements can be reviewed.

Compliance and supplier documents

Registration, standards and supporting company documents matter when a security provider is appointed. Fezile's compliance and industry participation includes the organisations and standards shown here.

Security industry

PSIRA registration

SAIDSA membership

Management standards

ISO 9001:2015 — quality management

ISO 22301:2019 — business continuity

ISO 45001:2018 — occupational health and safety

Industry and employee schemes

PSSPF membership

NBCPSS Health and Affinity Health supporting documents

Communications

ICASA-related compliance documents

Contact the team for current registration details, certificates and supporting documents needed for a tender, supplier file or appointment. Confirm the documents required for your procurement process when requesting them.

Selected client experience

Fezile's client experience includes organisations in retail, property, construction and local government. The names below are drawn from the company's published client list.

Boxer

Pick n Pay

Ithala

KwaMhlanga Group / KMC Construction

Capitaland

Excellerate Services

Big 5 Hlabisa Municipality

Nquthu Municipality

Msinga Municipality

Alfred Duma Municipality

Emadlangeni Municipality

AJ Property Holdings

Xceed

Broll

Encha Property Services

Raubex

For a procurement discussion about a particular service or type of property, ask the team what supporting company information can be provided.

Our offices

Contact the head office or one of our regional branches.

GAUTENG

Soweto head office

7289 Mkhombe Street
Protea Glen, Ext 11
Soweto, 1818

086 099 5225

GAUTENG

Vaal office

Evagold Shopping Centre
Evaton West, 1984

010 595 7622

KWAZULU-NATAL

Tugela Ferry office

R33 Main Road
Esidakeni Area
Tugela Ferry, 3010

031 942 8157

KWAZULU-NATAL

Dannhauser office

Mzi Farm, ERF 6
Road -P35-2, Skobhareni
Dannhauser, 3080

031 001 2981

info@fezilesecurity.co.za

Talk to Fezile

A useful quotation starts with a clear brief. Choose the service you need and send the location, dates, hours and the work you want covered. For more than one service or property, explain the full requirement.

Our team will contact you to discuss the details and the proposed scope before preparing a quotation. Availability, personnel, hours and pricing must be confirmed for the assignment.

086 099 5225

010 595 7622

info@fezilesecurity.co.za

Request a quote online

Complete a service request online or download the separate quotation request form. Completed PDF forms can be emailed to info@fezilesecurity.co.za.

fezilesecurity.co.za